

Services and Charges 2020-21

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Introduction

We offer a wide range of services to customers. These include assistance in family research, providing high quality images of documents, giving talks to community groups and providing archaeological information for Neighbourhood Plans.

Please [contact us](#) for further details on any of the services offered.

Remote Enquiry Service

Information on our service and the resources we hold is free. If your search involves us accessing original archives, our local studies and archaeology library or microfilm resources including parish registers, wills, newspapers and electoral registers there will be a charge:

- £16.00 (including VAT) for searches up to half an hour
- £20.00 (including VAT) for an Express order

For repeat enquiries and those requiring a lengthier response we will recommend use of a research service. For more information please see our Enquiries Policy and contact us with your request.

Self-service photography and printing at The Hive

Photographic Permits

Cost including VAT	Permit Type	Description
£8	Daily	This permit is valid for the day of issue
£20	Five Day	This permit is valid for three calendar months. It can be used on any 5 days within the three-month period
£60	Annual	This permit is valid for one calendar year
£100	Group Annual	This permit is valid for one calendar year. Members of the group permitted to use the permit must be named at the point of purchase

Permits are not transferrable and must be produced on the day(s) when you wish to use them.

Please [contact us](#) if you would like to purchase a permit in advance of your visit.

Copyright law still applies, and a copyright declaration form must be signed where appropriate. Our responsibility to the records in our care may mean that some material may not be suitable

for copying and a member of staff must be consulted for advice before photography is undertaken.

Photocopying and Printing

Self-service (per sheet)	A4	A3
Photocopying books/finding aids	15p	25p
Black and white print outs (microfilm/fiche, internet, CD)	15p	25p
Colour print-outs (internet, CD)	50p	85p
Colour print-outs (books, finding aids etc)	50p	85p

Photocopying Archives

Orders are charged at:

- £2.80 for the first sheet, plus
- 60p (A4)
- 75p (A3)

For each additional sheet required. Please ask a member of staff about photocopying archives.

Digitisation Services

High-quality, high resolution images of our collections are usually supplied as a digital download. For an additional £8 images can be sent to you on CD/DVD media or on a USB memory stick. Postage and packing is charged at £2.00 per order where required.

On site at The Hive

Orders placed whilst researching at The Hive will not incur an additional administration charge as the documents are retrieved and put away free as part of our statutory duty to provide access to archives for visitors at The Hive.

Images	Cost Includes VAT
First image	£10
For more images in the same order	£5 per image for up to three extra images
Cost per hour of for more than four images	£25 per hour is charged for digitising more than 4 images

Images to order

Images ordered via our Remote Enquiry Service are charged at the same cost as those above, but if a search is required to identify, locate and retrieve the item(s) before a quote can be given, an administration charge will be applied.

Worcestershire Archive and Archaeology Service

The administration charge for each order is £16 (including VAT)

Please [Contact us](#) for a quote.

Commercial Digitisation Services

Our experienced Digitisation Team undertake large-scale commercial projects for a wide-range of clients. Costs are negotiable, depending on the nature of the work, based either on an hourly rate or cost per image.

The team also undertake work for private individuals. The charge for this is £37 per hour (including VAT).

Please [contact us](#) to discuss your project.

Conservation Services

Our commercial conservation service is run by a professionally qualified conservator with many years' experience. We specialise in the repair and conservation of books, paper, maps, parchment and wax seals. We undertake work for other archive services, as well as private individuals.

The charge for this is £56 per hour, please [contact us](#) to discuss your project.

Publication and Research for Media

Archive and Archaeology resources can help bring to life stories from the past, and we are keen that they are used by radio and TV journalists as well as researchers. We offer a range of services for the media. To discuss these further, please [contact us](#).

Research

We are very happy to discuss potential projects and advise on possible sources. We can also be commissioned to undertake research on your behalf.

The charge for this is £56 per hour.

Filming

Filming on-site at The Hive will incur a charge and an agreement form will need to be signed. For further information please contact the [Business Support Team](#). Filming will be charged at a higher rate if it will make our services or resources unavailable to staff or customers.

Staff supervision during filming, any pre-visit research as well as set up and clear away time will be charged at £56 (including VAT) per hour.

Requests to film documents on location will incur travel expenses, any pre-visit research time as well as staff supervision at £56 (including VAT) per hour.

Reproduction of film or images is subject to additional fees, as stated below:

Use of collections

In common with other archives, WAAS has the right to authorize the reproduction of its collections. In return for granting permission to reproduce the images, the following charges are made. Unless otherwise stated, the fees cover non-exclusive, one-time, single edition use.

Use	Cost per image includes VAT
Books, newspapers, magazines and journals (excluding e-books, websites)	£50
Specialist academic or educational publication	£22
Book/Magazine cover	£90
TV, Worldwide	£170
Broadcasting/publishing through WWW (including e-books)	£170
Charitable group (not for profit)	£18
Commercial exhibition	£90
Non-commercial exhibition	£33
Advertising: newspapers, brochures, magazines, trade journals, auction catalogues	£225
All world media buy out, single use	£385
All media, worldwide unlimited usage, 1 year	£550
All media, worldwide unlimited usage, 5 years	£900
All media, worldwide unlimited usage, 10 years	£1200

In addition to the publication charges, there may also be handling and/or research fees in addition. Please [contact us](#) with your request.

Images produced by WAAS (including archaeological reports and interpretations)

Use	Cost per image Includes VAT
One-off specific use	£165
World-wide rights in perpetuity	£380

Please [contact us](#) to make your request.

Archive Collections

Cataloguing Services

To catalogue a collection, to professional standards, we charge £56 per hour (including VAT). Please [contact us](#) if you would like to discuss a potential project.

Archival Storage & Retrieval

The charges below are negotiable depending on the amount of storage required.

Charge	Cost including VAT	Unit
One-off administration (set up)	£7	Per box
Storage	£1.80	Per box, per month
Retrieval	£16	Up to an hour of staff time
Permanent withdrawal	£7	Per box

Please [contact us](#) to discuss storage and retrieval requirements

Learning & Outreach

Group Talks and Tours

We offer several group tours, including

- Introduction to our Resources
- Behind the Scenes
- Explore the Past

These range in price from £45 (including VAT) per group to £70 per group (including VAT) A full list of tours is available on our [website](#).

We also offer a series of talks for groups and organisations, including:

- Stories from the Archives
- Worcestershire Treasures
- Starting Family History
- Worcestershire Maps

A full list of talks is available on our website. All talks listed are charged at £54 (including VAT), plus travel expenses where appropriate.

To book a talk or tour please [contact us](#).

If you would like to discuss a bespoke talk or tour for your group or organization, please contact the team at explorethepast@worcestershire.gov.uk or telephone 01905 766352.

Workshops

The team deliver a range of workshops, at a variety of prices, each year as part of our Events Programme. These can be one-off workshops or a series and include:

- Starter sessions in family history, local history and using *Ancestry*
- Children's activities
- Exploring Maps
- Exploring House History
- Introductions to Archaeology and Archaeological Ceramics

To see what we're running this year please click on the [Events Guide](#). Booking should be made [online](#).

In addition, we run bespoke or specialist workshops for community groups and projects, at a cost of £45 per hour (including VAT). These can be 2-3 hours long, and preparation will be charged at the same rate where appropriate. Travel expenses may also be added. To discuss a bespoke workshop please contact the team at explorethepast@worcestershire.gov.uk or 01905 766352.

Historic Environment Record & Archaeological Advisory Service

Historic Environment Search

The Historic Environment Record offers two levels of HER search, provided in paper or digital format (GIS digital only):

	PDF Search	GIS Search
An Archaeological Summary	✓	✓
A report of all HER records within the search area	✓	✓
Historic Maps, if required	✓	✓
GIS shape files	✓ ^	✓
jpeg/pdf maps showing the locations of the HER records	✓	
Cost	£188.40 including VAT (£157 exc. VAT)	£124.80 including VAT (£104 exc. VAT)

^Only If requested

This charge is based on a standard search area of a 500m radius on a point. Requests for larger search areas may incur higher charges, reflecting the extra staff time to produce the HER maps. This does not apply to Reduced Searches as the time spent providing GIS shape files does not increase. Charges will always be agreed before the commencement of any work.

Fees are usually waived for private researchers, students and occasionally in certain other circumstances. We also do not currently charge for sending out a single property record or other requests that take less than 15 minutes to complete.

Historic Environment Survey

WAAS offers a bespoke range of services, including landscape surveys and input into conservation management plans. The historic environment elements can be provided in tandem with ecology, landscape, flood management and other specialist areas, provided through a Service Level Agreement with other departments within Worcestershire County Council. Costs vary depending on the nature and complexity of the input required.

To discuss a potential project please [contact us](#).

Historic Environment Planning

As a guide the following is used to define development scale:

Size	Cost including VAT	Description
Small	£288.00 (£240 exc. VAT)	Up to 1ha developments (no charge for extensions or alterations to a single dwelling)
Medium	£534.00 (£445 exc. VAT)	Between 1ha & 15ha developments and multiple or complex historic building conversion or alterations
Large or Strategic	£1,068.00 (£890 exc. VAT)	>15ha, and major infrastructure projects etc

A fee is chargeable for the provision of the historic environment planning advisory service. The service includes advice and liaison throughout the archaeological works, including the provision of a Brief, checking the Written Scheme of Investigation for compliance with national and local standards, monitoring fieldwork and ensuring any archaeological reports generated by the project are fit for purpose. The [Planning Advisory Section](#) will be happy to offer advice on all stages of the proceedings. Additional site visits will be chargeable at £60 per visit if required as a potential Breach of Condition or other situation where site visits could be considered additional to the usual service.

Historic Environment, Environmental Impact Assessment

Screening opinions submitted to Worcestershire County Council Archive & Archaeology Service, in accordance with the Environmental Impact Assessment (Agriculture) (England) (No.2) (Amendment) Regulations 2017 or the Environmental Impact Assessment (Forestry) (England and Wales) Regulations 1999 will be charged at the fixed rate of **£94.50** (including VAT).

An additional charge may be applied in those cases where full EIA scoping is recommended. This will be assessed on a case by case basis and will be dependent on the level of additional advice and information requested.

Neighbourhood Planning

The following levels of service are designed to assist Neighbourhood Planning groups with the development of historic environment, nature conservation (biodiversity) and flood management chapters/sections of their Neighbourhood Development Plans (NDP). There is often added value in cohesively considering issues and opportunities arising in each of these themes, rather than treating them as stand-alone topics. Please [contact the NDP Team](#) to discuss options and costs.

Level	Description
Bronze	A tailored search of the Historic Environment Record; Worcestershire Biological Records; Worcestershire Habitat Inventory and a search of known flood spots. All searches come with supporting maps. Once the NHP has been completed, the policy wording will be checked by an officer before submission short-format feedback provided.
Silver	Includes the Bronze products plus: <ul style="list-style-type: none"> • three half day dedicated parish-based workshops, each workshop covering historic environment; biodiversity and flooding with the focus on interpretation of data; establishing significance, risks, issues and opportunities. • Dedicated staff time to: Interpret and discuss the data, its significance (i.e. ecological and legal contexts) and how it can be used in the plan making processes. • Provide or signpost other resources and toolkits for use in Neighbourhood Development Plans.
Gold	Includes the Bronze and Silver products plus: <ul style="list-style-type: none"> • A one-day historic Environment community survey of the Neighbourhood Development Plan area to demonstrate the use of toolkits, discuss significance and value in relation to the local historic environment and landscape character • Up to one day of officer time to advise and assist in the commissioning and co-ordination of ecological survey work (if needed) and in the production of the biodiversity sections of the Neighbourhood Development Plan • Advice and help with the production of flood risk sections of the Neighbourhood Development Plan.

Commissioned Research Service

For example, transcription, translation and research projects

Clients	Cost per hour includes VAT
Private clients: Archivist research time plus copy costs	£56
Corporate clients: Archivist research time plus copy costs	£75
All clients: copying costs, travel costs and postage	As required

For information about the Commissioned Research Service please [contact us](#).

Certificates

The charge for the copy certificates includes a search fee

Certificate type	Cost
Baptism Certificates	£31
Burial Certificates	£31
Civil certificates of marriages in Anglican churches	£11

These charges are subject to possible change by the Registrar General and the Church Synod.

'If you need help understanding this document in your own language, please contact Ethnic Access Link. Tel: 01905 25121' (*English*)

'যদি এই দলিলটি আপনার নিজের ভাষায় বুঝতে আপনার সাহায্যের প্রয়োজন হয়, অনুগ্রহ করে Ethnic Access Link (এথনিক অ্যাক্সেস লিংক)-কে 01905 25121 টেলিফোন নম্বরে যোগাযোগ করুন' (*Bengali*)

如果你需要這個文件的中文信息，請聯絡 Ethnic Access Link，電話是01905 25121 (*Cantonese*)

'Jeśli potrzebujesz pomocy w zrozumieniu tego dokumentu we własnym języku, zadzwoń do Ethnic Access Link. Tel: 01905 25121' (*Polish*)

'Se necessitar de ajuda para perceber o conteúdo deste documento na sua língua, contacte a associação Ethnic Access Link pelo telefone: 01905 25121' (*Portuguese*)

'Si necesita ayuda para entender este documento en su idioma, puede ponerse en contacto con Ethnic Access Link en el teléfono 01905 25121' (*Spanish*)

Bu dokümanõ kendi dilinizde anlamak için yardım isterseniz Ethnic Access Link ile temasa geçiniz Tel: 01905 25121' (*Turkish*)

Ethnic Access Link (ایٹھنک ایکسس لنک) سے رابطہ کریں۔ ٹیلی فون: 01905 25121 (*Urdu*) 'اگر آپ کو اس دستاویز کو آپ کی اپنی زبان میں سمجھنے میں مدد کی ضرورت ہے، تو براہ کرم