

# Services and Charges 2024-2025

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## Introduction

We offer a wide range of services to customers. These include assistance in family research, providing high quality images of documents, giving talks to community groups and providing archaeological information for Neighbourhood Plans.

Please [contact us](#) for further details on any of the services offered.

## Remote Enquiry Service

The Worcestershire Archive Service aims to help in research, to assist with specific enquiries and to provide information about our holdings with the aim of encouraging a personal visit to The Hive. Information on our service and resources held will always be given free of charge, however if the search involves accessing original archives, microfilm, or secondary sources there will be a charge.

- £10.50 for a single look up/copy from microfilm where full references and dates are provided. This charge will cover a search for items which may include the following: An entry in a parish register; An entry in an electoral register; A specific report in a newspaper; An entry in a vehicle license register; A specific will.
- £26.25 for a 30-minute search which could include up to 3 microfilm copies.
- £47.25 per hour for a more involved search which could include up to 6 microfilm copies, (subject to a maximum of 2 hours staff time) You will be sent an appraisal of what collections were searched within the time and any results relating to your request.
- Where there needs to be copying of original documents a separate quote will be provided by our digitisation service.
- More complex or involved searches will be referred to the research service.

For more information please see our Enquiries Policy and contact us with your request.

## Self-service photography and printing at The Hive

### Photographic Permits

Cost including VAT	Permit Type	Description
£2.21	Single item	Valid for use with one request e.g. map, photograph, volume
£8.82	Daily	This permit is valid for the day of issue

£22.05	Five Day	This permit is valid for six calendar months. It can be used on any 5 days within the twelve-month period
£66.15	Annual	This permit is valid for one calendar year
£110.25	Group Annual	This permit is valid for one calendar year. Members of the group permitted to use the permit must be named at the point of purchase

Permits are not transferrable and must be produced on the day(s) when you wish to use them.

Please [contact us](#) if you would like to purchase a permit in advance of your visit.

Copyright law still applies, and a copyright declaration form must be signed where appropriate. Our responsibility to the records in our care may mean that some material may not be suitable for copying and a member of staff must be consulted for advice before photography is undertaken.

## Photocopying and Printing

<b>Self-service (per sheet)</b>	<b>A4</b>	<b>A3</b>
Photocopying books/finding aids	15p	25p
Black and white print outs (microfilm/fiche, internet, CD)	15p	25p
Colour print-outs (internet, CD)	50p	85p
Colour print-outs (books, finding aids etc)	50p	85p

## Photocopying Archives

Please ask a member of staff about photocopying archives.

## Digitisation Services

High-quality, high resolution images of our collections are usually supplied as a digital download. If you wish to receive the images on alternative media, please contact us. If the media needs to be posted, current postage and packaging rates will apply.

## On site at The Hive

Orders placed whilst researching at The Hive will not incur an additional administration charge as the documents are retrieved and put away free as part of our statutory duty to provide access to archives for visitors at The Hive.

<b>Images</b>	<b>Cost Includes VAT</b>
First image	£10.50

For more images in the same order	£5.25 per image for up to four extra images
Cost per hour or for more than five images	£31.50 per hour is charged for the first hour, with further time charged at a quarter hourly rate of £7.88

## Images to order

Images ordered via our Remote Enquiry Service are charged at the same cost as those above, but if a search is required to identify, locate and retrieve the item(s) before a quote can be given, an administration charge will be applied.

The administration charge for each order is £26.25 (including VAT)

Please [Contact us](#) for a quote.

## Commercial Digitisation Services

Our experienced Digitisation Team undertake large-scale commercial projects for a wide-range of clients. The team also undertake work for private individuals. Costs are negotiable, depending on the nature of the work, based on an hourly rate.

The charge for this is £38.85 per hour and £19.43 per half hour, after the initial hour (excluding VAT).

Please [contact us](#) to discuss your project.

## Conservation Services

Our commercial conservation service is run by a professionally qualified conservator with many years' experience. We specialise in the repair and conservation of books, paper, maps, parchment and wax seals. We undertake work for other archive services, as well as private individuals.

The charge for this is £58.80 per hour, please [contact us](#) to discuss your project.

## Publication and Research for Media

Archive and Archaeology resources can help bring to life stories from the past, and we are keen that they are used by radio and TV journalists as well as researchers. We offer a range of services for the media. To discuss these further, please [contact us](#).

## Research

We are very happy to discuss potential projects and advise on possible sources. We can also be commissioned to undertake research on your behalf.

The charge for this is £58.80 per hour.

## Filming

Filming on-site at The Hive will incur a charge and an agreement form will need to be signed. For further information please contact the [Business Support Team](#). Filming will be charged at a higher rate if it will make our services or resources unavailable to staff or customers.

Staff supervision during filming, any pre-visit research as well as set up and clear away time will be charged at £58.80 (including VAT) per hour.

Requests to film documents on location will incur travel expenses, any pre-visit research time as well as staff supervision at £58.80 (including VAT) per hour.

Reproduction of film or images is subject to additional fees, as stated below:

## Use of collections

In common with other archives, WAAS has the right to authorize the reproduction of its collections. In return for granting permission to reproduce the images, the following charges are made. Unless otherwise stated, the fees cover non-exclusive, one-time, single edition use.

Use	Cost per image includes VAT
Books, newspapers, magazines and journals (excluding e-books, websites)	£52.50
Specialist academic or educational publication	£23.10
Book/Magazine cover	£94.50
TV, Worldwide	£178.50
Broadcasting/publishing through WWW (including e-books)	£178.50
Charitable group (not for profit)	£18.90
Commercial exhibition	£94.50
Non-commercial exhibition	£34.65
Advertising: newspapers, brochures, magazines, trade journals, auction catalogues	£236.25
All world media buy out, single use	£404.25
All media, worldwide unlimited usage, 1 year	£577.50
All media, worldwide unlimited usage, 5 years	£945.00
All media, worldwide unlimited usage, 10 years	£1260.00

In addition to the publication charges, there may also be handling and/or research fees in addition. Please [contact us](#) with your request.

## Images produced by WAAS (including archaeological reports and interpretations)

Use	Cost per image Includes VAT
One-off specific use	£173.25
World-wide rights in perpetuity	£399

Please [contact us](#) to make your request.

## Archive Collections

### Cataloguing Services

To catalogue a collection, to professional standards, we charge £58.80 per hour (including VAT). Please [contact us](#) if you would like to discuss a potential project.

### Archival Storage & Retrieval

The charges below are negotiable depending on the amount of storage required.

Charge	Cost including VAT	Unit
One-off administration (set up)	£7.35	Per box
Storage	£1.89	Per box, per month
Retrieval	£16.80	Up to an hour of staff time
Permanent withdrawal	£7.35	Per box

Please [contact us](#) to discuss storage and retrieval requirements

## Learning & Outreach

### Group Talks and Tours

We offer a number of talks about our historical collections and the work we do. We also offer a series of tours for groups and organisations, including Behind the Scenes tours of the archives.

For our current talk list and availability, please get in touch via phone or email: 01905 766352, [explorepast@worcestershire.gov.uk](mailto:explorepast@worcestershire.gov.uk)

## Workshops

The team deliver a range of workshops, at a variety of prices, each year as part of our Events Programme. These can be one-off workshops or a series and currently includes:

- Introductions to family and local history
- Introductions to using the self-service and original archive areas
- Behind the scenes tours
- Children's activities
- Exploring Maps
- Worcestershire Archaeology Day

For details, please see [www.explorethepast.co.uk/events](http://www.explorethepast.co.uk/events)

In addition, we can also run bespoke or specialist workshops for community groups and projects, To discuss a bespoke workshop please contact the team at [explorethepast@worcestershire.gov.uk](mailto:explorethepast@worcestershire.gov.uk) or 01905 766352.

## Historic Environment Record & Archaeological Advisory Service

### Historic Environment Search

The Historic Environment Record offers two types of HER search output, both digital. (Alternative formats may be available, if required please speak to a member of staff)

	PDF Map Output	GIS Output
An Archaeological Summary	✓	✓
A PDF report of HER records within a search area	✓	✓
Historic Maps, if required	✓	✓
GIS shape files	By request	✓
PDF maps showing location of the HER records	✓	<b>X</b>
<b>Cost</b> (HER searches are not subject to VAT)	<b>£192</b>	<b>£127</b>

This charge is based on a standard search area of a 250m, 500m or 1km radius on a point or site plan as specified. Requests for larger search areas may incur higher charges, reflecting the extra staff time to produce. Non-standard search charges will always be agreed before the commencement of any work – you can request a non-standard search by choosing “other” in the search radius option on our enquiry system. Fees are usually waived for private researchers, students and occasionally in certain other circumstances. We also do not currently charge for sending out a single property record.

Please request your search through our online enquiry system available here: [Historic Environment Enquiry System](#). Please choose Historic Environment Record (HER) Search for paid commercial searches and Historic Environment Enquiry for non-commercial searches.



## Historic Environment Survey

WAAS offers a bespoke range of services, including landscape surveys and input into conservation management plans. The historic environment elements can be provided in tandem with ecology, landscape, flood management and other specialist areas, provided through a Service Level Agreement with other departments within Worcestershire County Council. Costs vary depending on the nature and complexity of the input required.

To discuss a potential project please [contact us](#).

## Historic Environment Planning

As a guide the following is used to define development scale:

Size	Cost	Description
Small	£349.20 (£291 exc. VAT)	Up to 1ha developments (no charge for extensions or alterations to a single dwelling or small-scale building recording)
Medium	£630 (£525 exc. VAT)	Between 1ha & 15ha developments and multiple or complex historic building conversion or alterations
Large or Strategic	£1,294.80 (£1079 exc. VAT)	>15ha, and major infrastructure projects etc

A fee is chargeable for the provision of the historic environment planning advisory service. The service includes advice and liaison throughout the archaeological works, including the provision of a Brief, checking the Written Scheme of Investigation for compliance with national and local standards, monitoring fieldwork and ensuring any archaeological reports generated by the project are fit for purpose. The [Planning Advisory Section](#) will be happy to offer advice on all stages of the proceedings. Additional site visits will be chargeable at £60 per visit if required as a potential Breach of Condition or other situation where site visits could be considered additional to the usual service.

## Historic Environment, UK Forestry Standard

Requests for Historic Environment information and advice for Woodland creation, management or deforestation should be made by filling out the template form for Historic Environment Service provided by the Forestry Commission <https://www.gov.uk/guidance/when-to-notify-historic-environment-organisations-about-forestry-proposals> and emailed it to [HeRecord@Worcestershire.gov.uk](mailto:HeRecord@Worcestershire.gov.uk) .

Please provide a plan of the proposal with your enquiry. A full response will be made within 28 calendar days. Fees for the service vary depending on application area, whether advice from the Historic Environment Advisor is required and whether you are able to receive the record location information as labelled PDF maps or Geographical Information System (GIS) Shapefiles. We will confirm the charge with you before providing our response and payment can be made by card (preferred) or invoice.

Historic Environment Record searches for UK Forestry Standard includes written information (lists and full records) and labelled maps (or GIS shapefiles) about any known historic environment monuments within 500m of the proposed site, Historic Landscape Character maps and information, and where required; advice on how to manage known and potential historic environment features and historic landscape character, including advice on the requirement for specialist archaeological survey.

Payment bands	Proposal area	Fee to proposer for information	Fee to proposer for advice	Total fee to proposer for information and advice
A	Local historic environment declines to comment	No need to provide information	No charge	No charge
B1	0-4.99ha	£100 (£65 GIS only)	No additional advice required	£100 (£65 GIS Only)
B2	0-4.99ha	£100 (£65 GIS only)	£95	£195 (£160 GIS Only)
C1	5ha – 50ha	£130 (£84.50 GIS only)	No additional advice required	£130 (£84.50 GIS only)
C2	5ha-50ha	£130 (£84.50 GIS only)	£130	£260 (£214.50 GIS only)
D	50ha+	£130 (£84.50 GIS only)	£195	£325 (£279.50 GIS)

Please note services and charges for non-Forestry Commission schemes may vary – please contact [HeRecord@Worcestershire.gov.uk](mailto:HeRecord@Worcestershire.gov.uk) for more information.

## Historic Environment, Environmental Impact Assessment

Screening opinions submitted to Worcestershire County Council Archive & Archaeology Service, in accordance with the Environmental Impact Assessment (Agriculture) (England) (No.2) (Amendment) Regulations 2017 will be charged at the fixed rate of **£97.00** (VAT is not charged).

An additional charge may be applied in those cases where full EIA scoping is recommended. This will be assessed on a case by case basis and will be dependent on the level of additional advice and information requested.

## Neighbourhood Planning

The following levels of service are designed to assist Neighbourhood Planning groups with the development of historic environment, nature conservation (biodiversity) and flood management chapters/sections of their Neighbourhood Development Plans (NDP). There is often added value in cohesively considering issues and opportunities arising in each of these themes, rather than treating them as stand-alone topics. Please [contact the NDP Team](#) to discuss options and costs.

Level	Description
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Bronze	A tailored search of the Historic Environment Record; Worcestershire Biological Records; Worcestershire Habitat Inventory and a search of known flood spots. All searches come with supporting maps. Once the NHP has been completed, the policy wording will be checked by an officer before submission short-format feedback provided.
Silver	Includes the Bronze products plus: <ul style="list-style-type: none"> <li>• three half day dedicated parish-based workshops, each workshop covering historic environment; biodiversity and flooding with the focus on interpretation of data; establishing significance, risks, issues and opportunities.</li> <li>• Dedicated staff time to: Interpret and discuss the data, its significance (i.e. ecological and legal contexts) and how it can be used in the plan making processes.</li> <li>• Provide or signpost other resources and toolkits for use in Neighbourhood Development Plans.</li> </ul>
Gold	Includes the Bronze and Silver products plus: <ul style="list-style-type: none"> <li>• A one-day historic Environment community survey of the Neighbourhood Development Plan area to demonstrate the use of toolkits, discuss significance and value in relation to the local historic environment and landscape character</li> <li>• Up to one day of officer time to advise and assist in the commissioning and co-ordination of ecological survey work (if needed) and in the production of the biodiversity sections of the Neighbourhood Development Plan</li> <li>• Advice and help with the production of flood risk sections of the Neighbourhood Development Plan.</li> </ul>

## Commissioned Research Service

For example, transcription, translation and research projects

Clients	Cost per hour includes VAT
Private clients: Archivist research time plus copy costs	£58.80
Corporate clients: Archivist research time plus copy costs	£78.75
All clients: copying costs, travel costs and postage	As required

For information about the Commissioned Research Service please [contact us](#).

## Certificates

The charge for the copy certificates includes a search fee

Certificate type	Cost
Baptism Certificates	£36
Burial Certificates	£36
Civil certificates of marriages in Anglican churches	£11

These charges are subject to possible change by the Registrar General and the Church Synod.

'If you need help understanding this document in your own language, please contact Ethnic Access Link. Tel: 01905 25121' (*English*)

'যদি এই দলিলটি আপনার নিজের ভাষায় বুঝতে আপনার সাহায্যের প্রয়োজন হয়, অনুগ্রহ করে Ethnic Access Link (এথনিক অ্যাক্সেস লিংক) কে 01905 25121 টেলিফোন নম্বরে যোগাযোগ করুন' (*Bengali*)

如果你需要這個文件的中文信息，請聯絡 Ethnic Access Link，電話是01905 25121 (*Cantonese*)

'Jeśli potrzebujesz pomocy w zrozumieniu tego dokumentu we własnym języku, zadzwoń do Ethnic Access Link. Tel: 01905 25121' (*Polish*)

'Se necessitar de ajuda para perceber o conteúdo deste documento na sua língua, contacte a associação Ethnic Access Link pelo telefone: 01905 25121' (*Portuguese*)

'Si necesita ayuda para entender este documento en su idioma, puede ponerse en contacto con Ethnic Access Link en el teléfono 01905 25121' (*Spanish*)

Bu dokümanõ kendi dilinizde anlamak için yardım isterseniz Ethnic Access Link ile temasa geçiniz Tel: 01905 25121' (*Turkish*)

Ethnic Access Link (ایٹھنک ایکسس لنک) سے رابطہ کریں۔ ٹیلی فون: 01905 25121 (*Urdu*) 'اگر آپ کو اس دستاویز کو آپ کی اپنی زبان میں سمجھنے میں مدد کی ضرورت ہے، تو براہ کرم